

February 16, 2016

330 East Black Street

P.O. Box 470

Rock Hill, SC 29731-6470

Sharon Bowers, Division Chief  
Federal Communications Commission  
Consumer Inquiries and Complaints Division  
445 12<sup>th</sup> Street, SW 4-C763  
Washington, D.C. 20554

RE: Complaint Ticket #801995 Lynn Dulcie

Dear Ms. Bowers:

Comporium, Inc. d/b/a Comporium Communications ("Comporium"), has received the above-referenced Notice of Informal Complaint. Ms. Dulcie has complained that Comporium has a monopoly in her area and that other service providers able to serve her have poor service.

Comporium offers a broad range of residential and business communications services, including local telephone, long distance, wireless, cable TV, Internet, and security. In addition to being subject to the telecommunication regulations of the SC Public Service Commission and the FCC, there are no areas of Comporium's service offerings that remain untouched by valid competition. "

Comporium does not prohibit any provider from competing with its products and services in any service area, and from Comporium's perspective we are already competing with legitimate providers to serve the customers in Ms. Dulcie's service area.

Sincerely,



Erin Sturgis, Regulatory Analyst  
Comporium®

cc: Lynn Dulcie  
29053 Snapper Point  
Tega Cay, SC 29708